

## **Del Norte Credit Union Children's Privacy Policy**

We understand how valuable and important privacy and online protection is for children and their parents. The Children's Online Privacy Protection Act ("COPPA") requires us to inform parents and legal guardians about how we collect, use, and disclose personal information about children under 13 years of age; and that we obtain the consent of a parent ( or guardian) to allow the collection of certain information for children under 13 years of age. We only collect the amount of personal information which is reasonably necessary to allow a child's participation in the online activities which the Del Norte Credit Union site offers.

The Del Norte Credit Union website is provided as a service, providing information and advertising about the Credit Union to Credit Union members and others interested in the Credit Union. This website is operated by Del Norte Credit Union; a New Mexico state chartered credit union. Kim Currie will respond to all inquiries from parents concerning privacy policies and use of children's information. Kim may be contacted by phone at 505-455-5342 or by e-mail at [kcurrie@dncu.org](mailto:kcurrie@dncu.org) or by mail at PO Box 1180, Los Alamos, NM 87544.

We do not solicit nor collect identifiable personal information directly from children. We do not enable children to make their personal information publicly available. From time to time, we do sponsor contests, or ask for articles written by children or offer prizes. For these events, we do collect information but we only do so if the child's parent or guardian has consented to our collecting, or has directly submitted, the information. The types of information we may collect are: a child's first name, age, videos, photographs and voice recordings, written articles and drawings. We display this information on our website or in Credit Union newsletters during the event and for a time thereafter, we also use it to determine the winners of a contest. We may also share the information with selected third parties who provide services and products to or for credit unions and credit union members.

The security, integrity and confidentiality of a child's personal information are extremely important to us. Part of our procedures to protect the confidentiality, security, and integrity of personal information is that we never display a child's last name, phone number, address, city, or state. In addition, we have implemented technical, administrative and physical security measures that are designed to protect information from unauthorized access, disclosure, use and modification. However, you should understand that no security measures are perfect or impenetrable.

If we have collected personal information on a child, a parent, at any time, you may contact Kim Currie to review what has been collected or to direct the deletion of the information or to stop any further collection or use of that information. A parent contacting us by e-mail should include the parent's return e-mail address so that we can better handle the communication. (Effective as of March 7, 2014)